



# NEWS RELEASE

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Department of Human Services  
400 Deaderick Street  
Nashville, TN 37219-1602

**FOR IMMEDIATE RELEASE** – April 8, 2002  
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## **Toll-Free Number Available for Child Care Complaints**

UNDATED – Anyone who suspects inappropriate or illegal activity at a child care facility in Tennessee is encouraged to notify the Tennessee Department of Human Services (DHS). The Department's Complaint Line handles questions and concerns about the child care facilities it licenses and regulates.

“Anybody who sees or suspects something wrong at a child care home or center should call our toll-free number as soon as possible,” said Commissioner Natasha K. Metcalf. “If we are aware of a problem, we can do something about it. And we encourage parents and the public to call us.”

The statewide toll-free number is 1 (800) 462-8261. In the Nashville calling area, please call 313-4820. Callers may remain anonymous